

ONECARD SILVER MEMBER TERMS AND CONDITIONS OF USE

(Englishv.2.0 April 2024)

Eligibility to Be A ONECARD SILVER Member

1. **ONECARD SILVER** Membership will be awarded to any **ONECARD** Member aged 18 years and above that qualifies the following criteria set by ONECARD within the past 12 months period:
 - a. Cumulative net spending of **a minimum sum of RM20,000 with valid earning of RM20,000 worth of UPoints at any ONECARD or 1PAY participating outlets**; and
 - b. A cumulative of **100 valid UPoints earning or 1PAY transactions** (*Each 1PAY Scan & Pay transaction will be counted as 2X transactions)

Note: UPoints Rewards/ Cashback and Extra UPoints shall not be applicable for purposes of **ONECARD SILVER** tier qualification.

2. Bandar Utama City Centre Sdn Bhd (“The Operator”) reserves the right to change the above qualifying criteria for membership tier upgrades and renewals at any time at its sole discretion, without prior notice.
3. All Tenants, employees of Tenants and/or its related companies, as well as employees, contractors, advertising/promotional suppliers and/or related agencies connected with the Operator and/or its related companies are not eligible to be a **ONECARD SILVER** Member.
4. As a **ONECARD SILVER** Member, you shall comply with **ONECARD SILVER** Terms and Conditions, the 1PAY E-Wallet and **ONECARD** Member Terms & Conditions of Use; and the Policy on Privacy and Data Protection.

Validity and Termination of ONECARD SILVER Member

1. A **ONECARD SILVER** membership tier is valid for 12 months from the date of announcement and notification on 7th of the following month.
2. Upon notification from the Operator via email/ SMS/ push notification through 1 Utama SuperApp, the eligible **ONECARD SILVER** Member can check the membership tier details via 1 Utama SuperApp. The Operator reserves the right, at any time without notice, to suspend, terminate or refuse to issue any **ONECARD SILVER** Membership in its absolute discretion.
3. The Operator and its associate companies shall not be liable for any loss or damage suffered by any **ONECARD SILVER** Members resulting from such suspension, termination, variation or changes as set out, or arising from the **ONECARD SILVER** Programme, except for any liability which cannot be excluded by law.

Maintaining of ONECARD SILVER Membership

1. **ONECARD SILVER** Member shall be assessed for membership renewal through the monitoring system of the **ONECARD** programme.

2. If the **ONECARD SILVER** Member fails to re-qualify, the **ONECARD SILVER** Member will then be reclassified as a **ONECARD** Member with effect from the 7th of the month after the completion of 12 months and will be informed via 1 Utama SuperApp push notification and email on his/her **ONECARD SILVER** membership status.

Use of ONECARD SILVER

1. The **ONECARD SILVER** membership is valid for 12 months and no change of new card is required. The membership tier will be reflected on 1 Utama SuperApp and ONECARD website after login.
2. A **ONECARD SILVER** Member must present the **ONECARD SILVER** via 1 Utama SuperApp in order to enjoy the privileges accorded under the **ONECARD SILVER** Membership.
3. The Operator reserves the right to terminate or cancel any of the privileges, services, discounts or promotions without prior notice or assigning any reasons.
4. **ONECARD SILVER** is not transferable and the Operator reserves the right to request the **ONECARD SILVER** Member to present proof of identification for verification purposes.
5. The Operator reserves the right in its absolute discretion to vary, delete or add to any of these Terms and Conditions without prior notice.

ONECARD SILVER Privileges and its Terms & Conditions

Welcome Gift

1. RM20 ONECARD Shopping e-Voucher
 - a. ONE(1) RM20 ONECARD Shopping e-Voucher will be issued under E-Voucher tab in 1 Utama SuperApp, ONECARD SILVER member is required to swipe and redeem the e-Voucher into the 1PAY Balance within the 12 months from the notification as ONECARD SILVER.
2. 2X UPoints
 - a. Receive 2X UPoints for the first 5 transactions up to RM30 at any ONECARD & 1PAY participating outlets.

Birthday Treats

1. **Enjoy 3X UPoints Shopping Reward on Birthday Month**
 - a. Receive 3X UPoints for any purchase at any **ONECARD** or 1PAY participating outlets or online at www.oneshop.com.my on your actual birthday month as shown in the identification card.
 - b. Each **ONECARD SILVER** member is entitled to a maximum of 3,000 UPoints Rebate worth RM30 with any spending amount on his/her birthday.
 - c. The UPoints Rebate will be auto generated and credited into the **ONECARD** member's account on the same day or up to a maximum of fourteen (14) business days from the date of confirmation in the form of UPoints and are NOT refundable nor redeemable for cash.

2. Enjoy RM3 Car Park Credit E-Voucher

- a. ONE (1) RM3 Car Park Credit will be issued under E-Voucher tab in 1 Utama SuperApp during birthday month, ONECARD SILVER member is required to swipe and redeem the RM3 Car Park Credit into the Car Park Credit Balance within the month, and tap their ONECARD on any parking terminal within Bandar Utama to enjoy the RM3 Car Park Credit. Redemptions are based on while e-vouchers last.

3. Access to ONECARD LUXE Lounge

- a. ONECARD SILVER Member is entitled to ONE (1) access to ONECARD LUXE Lounge during their birthday month.

ONECARD LUXE Lounge Access

- a. ONECARD SILVER Member is entitled to THREE (3) times access to ONECARD LUXE Lounge, and additional ONE (1) access during the birthday month.
- b. ONECARD SILVER can access to ONECARD LUXE Lounge from Monday – Sunday, except Tuesdays.
- c. ONECARD SILVER Member must present his/her ONECARD SILVER Tier membership via 1 Utama SuperApp together with ONECARD & IC/ Passport at the Lounge Reception for verification and registration purposes.
- d. ONECARD SILVER is allowed to bring up to a maximum of FOUR (4) Kids that are 12 years old and below at any one time to the Lounge. All kids must be ONECARD Kids+ Member(s).
- e. Guest(s) of ONECARD SILVER is not allowed to access the ONECARD LUXE Lounge.
- f. ONECARD SILVER can enjoy the amenities available at ONECARD LUXE Lounge, except for Shopping Bag Storage Service and Porter Service.
- g. ONECARD SILVER members are bound by the ONECARD LUXE Lounge rules & regulations.